

<http://www.flydenver.com/maps/index.asp> for maps and details of this large airport. Allow adequate time for “airport confusion” and size.

When you arrive at DIA you will need to take a 40-50 minute shuttle ride (about \$40) to the hotel. These shuttles run frequently, but you are advised to make reservations for the most efficient use of time. See pages five through seven for additional information about DIA.

Travelers may also obtain information at the Ground Transportation Information Counter located on Level 5 of Jeppesen Terminal. Counter hours are 6:30 a.m. to 11:30 p.m., daily. Services available include:

- Destination information for companies serving DIA
- Directions to transportation company service counters
- Map of transportation pick-up/drop-off areas
- Names of companies which serve area hotels
- Printed materials for commercial companies, including brochures
- Assistance for special groups (with prior arrangement)
- General airport and city information

Contact ground transportation at (303) 342-4059.

Ground Transportation (shuttles)

















Service providers to Fort Collins are shown below. You may also reach this destination by taking a taxi, limousine or charter bus.

COMPANY NAME	PHONE NUMBER(S)	E-MAIL
# 0 0 1 A+ Aardvark Airport Shuttle	(303)257-3425 (720)447-2915	k-l-lahlou@live.com
# 0 0 1 A+ Airport Shuttle	(303) 710-6367	aairstuttle@aol.com
# 0000 A-1 Airport Express	303-919-3315	roadrunnerexpress1@comcast.net
# 001 Above Airport Shuttles	(720) 276-9827	laboveairportsuttles@live.com
# 1 + A + Access Colorado Transportation	720-338-5731 720-322-6607	sales@accesscoloradoshuttle.com
#1 AAA Best Ride Airport Shuttle	(720) 329-1290 (720) 269-4848	book@ridebestride.com
1st ABC Transportation Inc.	303-696-9559	Transportation1stABC@yahoo.com
All Star Metro Airport Shuttle, Inc.	(720) 308-9075 (303) 307-4835	kenasamerga@msn.com
Dashabout Shuttle	(800) 720-3274	
Denver Airport Shuttle & Limousine LLC	303-353-9070 303-632-7338 (f)	Info@DenverAirportShuttleandLimousine.com
EXC, Inc	(303) 772-5466	
Go Green Ride	1-888-472-6656	rflynn@greenrideco.com \$25 one way. See website at: http://www.greenrideco.com/ Reservations are required. See next page.
Mile High Express Transportation Inc.	(720) 436-6589	LetsGo@MileHighTransportation.com
Super Shuttle Northern Colorado	(970) 482-0505 (866) 482-0505	Recommended by Hotel \$32 one way.

Ground transportation information is subject to change at any time. The listed commercial carriers are registered to do business at Denver International Airport. The airport does not endorse any commercial company nor does it guarantee price, availability, or service related to any commercial company.

GO Green Ride Pickup Points

The map below shows the hotels and other pickup points served by GO Green Ride Colorado Airport Shuttle Service to Denver International Airport. **Reservations are required!**

 Armstrong Hotel 259 S College Ave Fort Collins, CO 80524 (970) 484-3883	 Comfort Suites Fort Collins 1415 Oakridge Drive, Fort Collins, CO 80525 (970) 206-4597
 Hilton Fort Collins 425 West Prospect Ft. Collins, CO 80526 (970) 482-2626	 Holiday Inn Express 1426 Oakridge Drive Fort Collins, CO 80525 (877) 863-4780
 CSU Transit Center Lorry Student Center Fort Collins, CO 80523	 Caroussel Properties 4920 McMurry Ave # A Fort Collins, CO 80525 (970) 223-7070
 Best Western University Inn 914 S. College Ave Fort Collins, CO 80524 (970) 484-2984	 Hampton Inn 1620 Oakridge Drive Fort Collins, CO 80525 9702295927
 Fort Collins Marriott 350 East Horse tooth Rd Fort Collins, CO 80525 (970) 226-5200	 Hilton Garden Inn 2821 E Harmony Road Fort Collins, CO 80528 (970) 225-2908
 Quality Inn 4001 S. Mason Street Fort Collins, 80525 (970) 282-9047	 Cambria Suites 2921 E. Harmony Road Fort Collins, CO 80528 (970) 267-9000
 Marriott Residence Inn 1127 Oakridge Drive Fort Collins, CO 80525 (970) 223-5700	 Harmony Transportation Center This Park and Ride area is provided and maintained by the City of Fort Collins. There is no charge for parking there is also no security provided.
 Marriott Courtyard 1200 Oakridge Drive Fort Collins, CO 80525 (800) 548-2635	 Cheyenne, Hitching Post 1700 W Lincoln way Cheyenne, WY 82001 (307) 775-7304
 Homewood Suites by Hilton 1521 Oakridge Drive Fort Collins, CO 80525 (970) 225-2400	 Laramie, Hilton Garden Inn 2229 Grand Avenue Laramie, WY 82070 (307) 745-5500

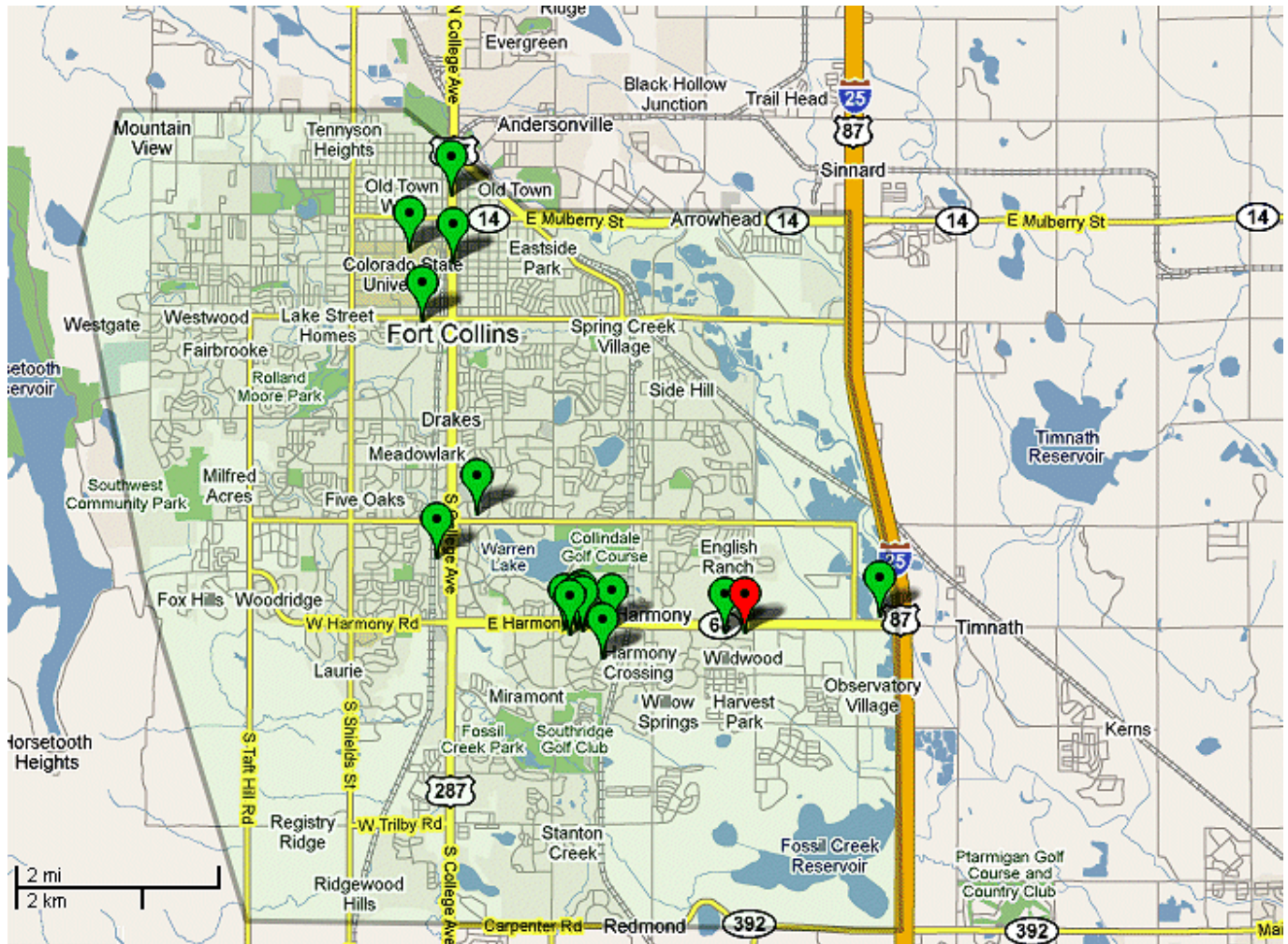


Denver International Airport

Pickup on Level 5 at Island 3 on the south end. Exit from the baggage carousel level on the West side through door number 512 to Island 3 (Commuter Vans).

Go Green Fort Collins Pickup Zone

The Door to Door service area includes most of Fort Collins with approximate boundaries set by Carpenter Road extended, Taft Hill, Overland, W. Vine, Jefferson, Mulberry and I-25. Reservations are required. See map below. The HHC 2016 selected hotel (Cambria suites) is marked in red.



Denver International Airport

Scheduled Airlines

AIRLINE	RESERVATIONS	TICKET COUNTERS Terminal Level 6	CONCOURSE	BAGGAGE Terminal Level 5	CURBSIDE CHECK-IN?
 AeroMexico	 (800) 237-6639 	West side	A	North End Customs 1	No
 Air Canada	 (888) 247-2262 	West side	A	West side	No
 AirTran Airways	(800) AIR-TRAN	East side	A	East side	No
 Alaska Airlines	 (800) 252-7522 	East side	A	East side	No
 American Airlines	 (800) 433-7300 	West side	C	West side	Yes
 British Airways	 (800) 247-9297 	West side	A	North End Customs 1	No
 Continental Airlines	 (800) 523-3273 	East side	A	East side	Yes
 Delta	 (800) 221-1212 	East side	C	East side	Yes
 Frontier	 (800) 432-1359 	East side	A	East side	Yes
 Great Lakes	 (800) 554-5111 	East side	A	East side	No
 jetBlue Airways	 (800) 538-2583 	East side	A	East side	No
 Lufthansa	 (800) 645-3880 	West side	A	North End Customs 1	No
 Mexicana	 (800) 531-7921 	West side	A	North End Customs 2	No
 Midwest Airlines	 (800) 452-2022 	East side	A	East side	No
 Northwest Airlines	 (800) 225-2525 	East side	C	East side	No
 Southwest	 (800) 435-9792 	East side	C	East side	Yes
 United	 (800) 241-6522 	West side	B	West side	Yes
 US Airways	 (800) 428-4322 	East side	C	East side	Yes

Fig. 2 – Airlines that fly into Denver International Airport – Graphic, links do not work

About DIA

Customer Service

DIA's customer service begins with the Customer Service staff. Located in airport information booths, these employees answer questions regarding airlines, flight information and how to move around the airport. Staff at the information booths also provide paging services. Customer Service staff can guide you to the best resources to meet your needs, and they can provide tourist information about Denver and Colorado. The airport has an information booth in Jeppesen Terminal and in each concourse.

Courtesy Telephones

White courtesy telephones are located throughout the airport. Dial 2000 for a direct link to Customer Service personnel for paging, information, and to report emergencies.

Ambassadors

Denver International Airport's friendly Hospitality Ambassadors provide information and other assistance for airport guests. You can find Ambassadors, identifiable by their white cowboy hats, throughout the airport. They can help you navigate the airport smoothly; locate gates, services and amenities. These community volunteers can also provide interesting facts about Denver International Airport.

Baggage Carts, Lockers and Storage

Baggage carts are located near ticket counters, baggage carousels and security-screening checkpoints in Jeppesen Terminal, Levels 5 and 6. Cart rental is \$3 and machines accept coins or bills. When you return the cart to any rack you will receive a 25-cent refund. For arriving international travelers, carts are provided at no charge in the Federal Inspection Services area. For the safety of our guests, baggage carts are not allowed on the train, on moving walkways, or on escalators.

Rental lockers are not available at the airport but a baggage storage facility is located in Jeppesen Terminal Level 5. For more information, contact the Airport Baggage Center at (303) 342-5858 .

Credit Union and ATM Services

The Public Service Credit Union branch at Denver International Airport is a full-service financial institution offering a variety of products and services, including savings, checking, loans, mortgages, home banking, travelers' checks, money orders, and much more.

Located on Level 6 in Jeppesen Terminal, with 14 Co-Op Network ATMs positioned throughout the terminal and concourses, Public Service Credit Union provides convenient access to cash and financial services for employees and guests at Denver International Airport. In addition, through its affiliation with the Credit Union Shared Branching Network, credit union members from across the country can easily access their own credit union accounts from DIA.

Interfaith Chapel and Islamic Prayer Hall

The Jewish and Christian Interfaith Chapel and the Islamic Masjid are open 24 hours a day for meditation. They are located on Level 6, Terminal East atrium, near the south end.

Internet Access

DIA provides free WiFi Internet access throughout the airport in Jeppesen Terminal and Concourses A, B, and C.

Your wireless device should automatically detect and connect to DIA's free public wireless network. To connect manually, use the airport's service set identifier (SSID) of DIAFREEWIFI. The SSID is case sensitive, use all capitals when entering the identifier manually.

If you do not automatically connect, or if you are having trouble making a connection, call (888) 490-3771 for 24-hour customer support. Additional information about DIA's WiFi service is available at airport information booths.

Pet Relief Area

DIA has one designated pet-exercise area located outside Jeppesen Terminal on Level 2 West, not far from Door 200.

Pets can wander in a designated enclosed area for relief or exercise. The area is wheelchair accessible. Connecting passengers with pets who want to use the area should plan on at least 30 minutes of travel time to the terminal and back to an airline gate (factor in the time needed to go through security screening again). Because of security restrictions, no area is available outside a concourse.

Post Office

A full-service retail U.S. Post Office is located on Level 6 West of the Jeppesen Terminal. Passengers and visitors at Denver International Airport can mail letters and packages, as well as purchase stamps, commemorative gifts, or packaging materials. Hours of operation are 7 a.m. to 5 p.m., Monday through Saturday.

Rocky Mountain USO Center at Denver International Airport

The Rocky Mountain United Service Organization (USO) Center is for traveling members of the armed forces and their families. It is located beyond security screening in the President's Club at the end of the pedestrian bridge connecting Jeppesen Terminal with Concourse A.

For questions about the USO Center, contact Hedy Margolis, director of the Rocky Mountain USO Center, (303) 342-6876 , or e-mail hmargolis@uso.org.

Smoking Lounge

DIA is a non-smoking airport with the exception of four smoking lounges. The Aviator's Club is located on the west side of Jeppesen Terminal, Level 6, in the atrium. Another smoking lounge, Mesa Verde, is on the center core mezzanine of Concourse A. Concourse B's Aviator's Club smoking lounge is on the mezzanine level, center core. The smoking lounge on Concourse C, Smokin' Bear, is in the concourse level's center core. You can also smoke outside the terminal, but not the concourses.